

## **Cancellations and changes to your reservation policy**

### **Cancellations**

You may cancel your reservation yourself by logging into your Let's Camp account or by sending an email to the park office at which your reservation was made. These fees can only be refunded to the credit card used in the original transaction.

- If you cancel at least 14 days before check-in time of the first day of the reservation, you will receive a full refund of your camping fees + \$25.00 cancellation fee.
- If you cancel at least 48 hours prior to check-in time of the first day of your reservation, you will receive 50% refund of your camping fees + \$25.00 cancellation fee.
- If you cancel less than 48 hours prior to your arrival or fail to arrive, your site will be released. You will not receive a refund on the reservation fee.

### **Changes to your reservation**

You may change your reservation yourself by logging into your Let's Camp account or by sending an email to the park office at which your reservation was made. These fees can only be refunded to the credit card used in the original transaction.

- If you shorten your stay with at least 14 days notice, you will be refunded the full amount and charged a \$10 change fee.
- If you shorten your stay with at least 2 days notice, you will be refunded 75% of your fees and charged a \$10 change fee.
- If you change your stay with less than 2 days notice, you will not be refunded.